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*Marilyn R. Khorsandi*  
Signature *Marilyn R. Khorsandi*

Practitioner's Docket No. PSTM0042/MRK

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re application of : Daniel F. Williams, et al.

Application No. : 09/820,292  
Filed : 03/27/2001  
Group No. : 2161  
Examiner : Not yet assigned

Title : APPARATUS, SYSTEMS AND METHODS FOR ONLINE, MULTI-PARCEL, MULTI-CARRIER, MULTI-SERVICE PARCEL RETURNS SHIPPING MANAGEMENT

Assistant Commissioner for Patents  
BOX Patent Application  
Washington, D.C. 20231

August 21, 2001

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Technology Center 2100

**CERTIFIED COPY OF INTERNATIONAL APPLICATION  
IN CONNECTION WITH REQUEST FOR  
PUBLICATION OF A REDACTED COPY OF APPLICATION  
UNDER 37 CFR § 1.217(c)(1)**

Dear Commissioner:

A Request for Publication of Redacted Application Under 37 CFR § 1.217(c) for the above-identified application was filed electronically with the Patent Office on July 30, 2001. Concurrent with the electronically filed Request, applicant filed in paper form, among other things, the following:

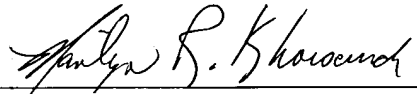
- A copy as filed of International Application No. PCT/US01/09852, entitled "Apparatus, Systems and Methods for Online, Multi-Parcel, Multi-Carrier, Multi-Service Parcel Returns Shipping Management" with a certification by the attorney of record in that case that the copy of International Application enclosed is a true and correct file copy of that application as filed; and
- a copy of a Request for Certified Copy of International Application for International Application No. PCT/US01/09852, entitled "Apparatus, Systems and Methods for Online, Multi-Parcel, Multi-Carrier, Multi-Service Parcel Returns Shipping

Application Serial No.: 09/820,292

Management", filed by facsimile on July 23, 2001, requesting a certified copy of said International Application, to be forwarded to the Patent Office.

Enclosed herewith is a certified copy of PCT application No. PCT/US01/09852 in connection with the filing of the above-mentioned Request for Publication of a Redacted Copy of the above-identified U.S. Application, Serial No. 09/820,292. Also enclosed is an itemized return post card.

Respectfully submitted,



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MRK/crb